

Privacy Policy

Effective Date: July 28, 2025

Resorsi LLC ("Resorsi", "we", "our", or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, share, and protect personal data gathered through our website, forms, and services.

1. Who We Are

Resorsi LLC is a nearshore staffing company headquartered at:
900 N Federal Hwy, Suite 300, Hallandale Beach, FL 33009
For privacy-related inquiries, contact us at: info@resorsi.com

2. Information We Collect

We collect different types of personal data depending on your interaction with us:

a. From Candidates

- Full name, email address, resume/CV
- Work and educational history
- Responses to aptitude assessments
- Video recordings (e.g., English-speaking demos)
- Other details relevant to job applications

b. From Clients

- Company name and website

- Contact person's name, email, and phone number
- Hiring needs (e.g., roles, job descriptions)

c. From Website Visitors

We collect information when you:

- Submit forms: general contact form, job application form, or hiring inquiry form
- Comment on our blog

We may collect additional technical data such as IP addresses and browser information using cookies or similar technologies, even though we do not currently do so. We may implement tracking tools like cookies or analytics platforms in the future.

3. How We Collect Data

All personal information is collected directly from you via:

- Online forms on our website
 - Candidate assessments and submissions
 - Client onboarding communications
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4. How We Use Your Data

We use personal data for the following purposes:

- To evaluate and place candidates in appropriate roles
- To communicate with clients about staffing needs
- For internal sales and marketing outreach

- To manage customer relationships via our CRM and ATS systems
 - To improve our website, services, and candidate/client experience
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5. Data Sharing

We **only share candidate information with clients** as part of the recruitment and placement process. We do not share other personal data with any third parties for advertising or resale purposes.

6. Third-Party Services

We use the following services to support our operations:

- **Cloudflare** (security and traffic validation)
- **Zoho** (CRM and ATS)
- **Supabase** (data storage)
- **Keeper** (password management)

These services may store data according to their respective privacy and security standards.

7. Data Security

We implement reasonable security measures to protect your data, including:

- Password-protected systems
- Two-factor authentication for key tools
- Restricted access to sensitive data

- Encrypted storage and secure communication protocols
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8. Data Retention

We retain all personal data indefinitely unless a deletion request is made. This includes candidate information, resumes, client contacts, and form submissions.

9. Your Rights

Depending on your location, you may have the right to:

- Access or correct your personal information
- Request deletion of your data
- Object to or restrict processing
- Withdraw consent

To exercise your rights, contact us at **info@resorsi.com**.

10. Updates to This Policy

We may revise this Privacy Policy from time to time. Updates will be posted on this page and indicated with a new effective date.

11. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, contact:

 **info@resorsi.com**

 **900 N Federal Hwy, Suite 300, Hallandale Beach, FL 33009**